**Resource Management Plan**

**Objective:** Allocate and manage personnel, infrastructure, and tools efficiently throughout the cloud migration lifecycle.

**Telco Customization:**

* **Staffing Plan:** Cloud engineers, OSS/BSS migration leads, CRM integrators, security analysts.
* **Tools Allocation:** DevOps (Jenkins, Git), Containers (Docker, K8s), Network Monitoring (Zabbix, Prometheus).
* **Utilization Strategy:** Cross-functional resource sharing between NOC, SOC, and DevOps teams.
* **Training Needs:** Cloud certifications (AWS/GCP), CRM API integrations, Mobile Money (M-PESA) compliance modules.